

Agewell

In **Special Consultative Status** with **ECOSOC** at **United Nations** since 2011
Associated NGO Status with **UN-DPI-NGO**

ANNUAL REPORT (2016-17)



Agewell Foundation is a not-for-profit NGO which has been working for the welfare and empowerment of older persons of India since 1999. Agewell has set up a two-tier network of over 7500 primary and 80000 secondary volunteers spread across 640 districts of India and interacts with over 25000 older persons on daily basis through its volunteers' network. In recognition of the significant contribution being made by the Foundation the ECOSOC has granted Special Consultative Status to Agewell Foundation at the United Nations. It is also accredited as Associated NGO with Department of Public Information, United Nations (UN-DPI-NGO).

Agewell Foundation

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VISION

Growing old is inevitable and it is a part of life.....we must accept it gracefully and continue to live our dreams.

Agewell Foundation's vision for the older persons is to empower them to lead a life of dignity and respect. We believe, sustained efforts would not only create older persons friendly environment, it would also awaken a sense of responsibility amongst us all, to make this possible.

Older persons do not need charity or sympathy. They need respect, companionship and opportunities to live with their beliefs.

Agewell Foundation is committed to make a coordinated effort with compassion and understanding to transform social attitudes towards senior citizens. The effort is to create the infrastructure to empower every older person.

MISSION

Agewell endeavours to bring about a change in the perception of old age and assist older persons to move surely but steadily from helplessness and self pity towards - Confidence, Respect & Mutual Caring.

Agewell has been set up to initiate better interaction between the generations. It endeavors to:

- Bring about a change in perceptions about Old Age
- Initiate steps towards senior citizens friendly environment
- Evolve a sense of moral and social responsibility towards senior citizens
- Advocate for the needs and rights of senior citizens
- Extend a helping hand to senior citizens wherever required

AGEWELL'S HIGHLIGHTS

- **Special Consultative Status** with ESOCOC, **United Nations** since 2011
- Accredited with UN Department of Public Information (**UN-DPI**) as an **associate NGO**
- **Empanelled** with **National CSR Hub** by **TISS** (Tata Institute of Social Sciences)
- **Empanelled** with **NGO-Darpan** by **NITI Aayog, Government of India.**
- Consortium of over **1500 NGOs** spread across **640 districts** of India
- Two-tier national voluntary network - **7500 primary & 80000 secondary volunteers**
- Interaction with approx. **25000 older persons** on daily basis
- **5 million+ older persons** helped, **35500** assisted with jobs & **3600** Self -help groups
- Participated in several **United Nations Conferences** including Working Sessions of **Open Ended Working Group on Ageing** with various capacities like **Panelist** etc.
- International association & alliance with **Association of American Retired People**

- (AARP), USA, **Global Action on Ageing** (GAA), USA, etc.
- Member , Working group on Reforming the Social Deviants and Caring the Other Disadvantaged, for XIIth, XIth and Xth Five-year-plan, **Planning Commission**, GoI
 - Member - Consultative group on Social Justice & Empowerment, **Planning Commission**
 - Member Council of National Literacy Mission Authority, **Ministry of HRD**
 - Member- Technical Advisory Committee, set up by UNFPA, ISEC & IEG
 - Organized **Series of Symposiums** on Needs & Rights of Older Persons
 - 24 **National Surveys** on issues concerning older people under Agewell Research & Advocacy Centre (for Needs & Rights of Older Persons)

PEOPLE BEHIND AGEWELL

Himanshu Rath, Founder Chairman, Agewell Foundation

- Communications strategist & Social activist
- Member – Steering Committee & Working Group, XIIth Five-Year-Plan, Planning Commission, Government of India.
- Member – Working group on Reforming the Social Deviants and Caring the Other Disadvantaged, for XIth Five-year-plan, Planning Commission, Govt. of India
- Member – Working group on Reforming the Social Deviants and Caring the Other Disadvantaged, for Xth Five-year-plan, Planning Commission, Govt. of India
- Member - Consultative group and Review Committee on Social Justice & Empowerment, Planning Commission, Govt. of India
- Member – Council of National Literacy Mission Authority, Ministry of Human Resource Development, Govt. of India.
- Also associated with Ministry of Power, various Government & Non-Government bodies as consultant, advisor, member, etc.
- Member – State Level Committee for Senior Citizens, Department of Social Welfare, Govt. of NCT of Delhi,
- Member – Draft Committee for State Policy on Older Persons, Department of Social Welfare, Govt. of NCT of Delhi

ADVISORY BOARD

Shri P. Murari, I.A.S.
Ex. Secretary to the President of India

Shri Murad Ali Baig
Social Commentator

Shri A. N. Ram
Ex Secretary External Affairs, Govt. of India

P R O G R A M S

AGEWELL - HELPLINE FOR OLDER PERSONS

Agewell Foundation aims to disabuse the popular mindset that regards old age with a sense of pity for their helplessness. Replacing it with an attitude of confidence, fostering respect for them and encouraging fortitude in them. And bringing a little certainty, even fun into their lives.

With this purpose in mind, Agewell-Helpline was set up for Older Persons. A network of thousands of volunteers is already at work in given areas. They are constantly alert to attend, to matters of medical or emotional nature, affairs to do with security as well as legal and financial advice. They are spread across 640 districts of India so that no cry for help goes unanswered.

Agewell Helpline for Older Persons endeavours to bring about a change in the perceptions about old age. It has been set up with the sole objective of providing assistance to older persons and helping them find solutions for their problems.

Objective and methodology of the Agewell Helpline:

- Helpline counters to identify and assist the needy. Understand their specific requirements, immediate as well as in long term.
- Assist them in identifying and availing best possible offerings as per their needs from all other voluntary organizations, NGOs, Govt. bodies and international organizations.
- Counsel them. Help them re-build themselves. Rekindle the self-confidence.
- Assess impact of disaster on individual life and families.
- Organise counselling and community participation activities

Agewell Helpline for Older Persons also works as a bridge between the assistance seekers and the assistance providers.

During the period 1st April 2016 to 31st March 2017 over 24000 older persons from Delhi & NCR have contacted the Helpline for Older Persons for their respective problems. Older persons were adequately counseled and assisted by the trained and experienced counselors. Details of responses received at the Helpline of Delhi & NCR for their various problems:

Sl	Nature of problems of older persons	Nos. of Older persons visited/contacted Helpline
1.	Social problems / Family related Problems	7122
2.	Financial (Pension, Investment, etc.)	3561
3.	Medical/Health related problems	2984
4.	Legal / Property related Problems	2658
5.	Residential, Old Age Homes	847
6.	General Information, etc.	6859
	Total	24031

AGEWELL - RESEARCH & ADVOCACY CENTRE (FOR NEEDS & RIGHTS OF OLDER PERSONS)

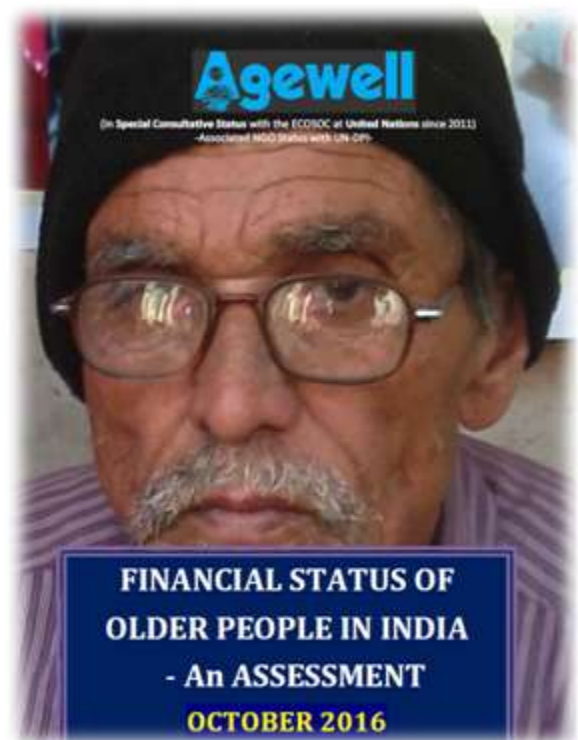
The Agewell Centre for Ageing is committed to bringing in a dynamic change for the Older Persons in terms of social participation & integration, economic security, macro societal change and development, healthy ageing, enhancing the physical and mental quality of life and ushering in care systems in diverse cultural, socio-economic and environmental situations.

The research agenda includes - studies in policy related areas of ageing where the findings may have practical and realistic application. Agewell undertakes advocacy on issues of concern for welfare of elderly with the government, national and international agencies, elected representatives e.g. parliamentarians, bureaucrats, political parties, business, industry and other structures of power & media at all levels.

FINANCIAL STATUS OF OLDER PEOPLE IN INDIA: AN ASSESSMENT (October 2016)

Aims & Objectives of the Study

- To assess the net-worth value of older persons.
- To assess the changing financial status of the older persons.
- To undertake a socio-economic situational study of the elderly persons.
- To examine financial issues and associated problems of the older persons.
- To assess the impact of financial status on healthcare of elderly persons.
- To analyze the financial status of rural and urban elderly.
- To assess the expenditure pattern of high net-worth elderly.
- To identify the fast growing concerns of older persons.
- To assess the major problems of older people in old age.
- To enlist opinions and views of the older people regarding the determinants of financial status and their net-worth value.



MAJOR FINDINGS

Income of older persons

- As regards monthly income, it was observed that almost more than one third of the informants (34.6%) earned fairly good monthly income age (more than Rs. 10,000 per month) during sun set years.
- In urban areas, every second elderly respondent (50.27%) was earning monthly income of Rs. 10,000/- and above, whereas in rural areas, only 18.67% respondents were earning Rs. 10,000+ per month.
- Family setup of elderly respondents
- Two third of the informants (65.7%) were found to be living with their respective spouses only.

THE TIMES OF INDIA

In their old age, they face age-old problems

TIMES NEWS NETWORK

NO COUNTRY FOR OLD MEN?

New Delhi: The numbers don't make for a comfortable reading: there are over 10 crore senior citizens in India of which close to 1.5 crore live alone. Nearly 3/4th of these are women, according to the 2011 Census.

All this begs the question whether there's adequate focus on their well-being; the Kalkaji incident shows that there probably isn't. Mental health experts and civil society members, alike, stress on the need to prepare people for old age.

While planning for old age, focus is largely on financial security and health. "But this is just one aspect. We need to invest in social life and sensitise people about old age," says Himanshu Rath founder chairman, Agewell Foundation, an organisation that works towards empowerment and welfare of older people.

The foundation recently released a survey report on the financial status of the elderly in India. It surveyed 15,000 senior citizens and the findings were startling, if not surprising; as much as 65% of the people admitted that they were going through a financial crisis and were dependent on others. While 35% of those surveyed said they were financially secure, a seemingly robust planning might not always help once one crosses the age of 75 years. This is because there is a gradual increase in risk factors due to medical conditions, impaired judgment and restricted movement.

Dr Rajesh Sagar, professor of psychiatry, AIIMS, says: "These people are vulnerable. There is a need to put in place a system so that they feel a part of the community where they live. RWAs, NGOs and police can together help develop such a system." Generally, people who have consciously decided to live alone are mentally prepared to the reality that they have to fend for themselves, adds Rath.

Ravi Kalra, founding president of The Earth Saviours Foundation, has numerous stories to tell about elderly parents being ill-treated by children. "We have found elderly people from well-to-do families living on the streets," says Kalra.

Experts say it's important to sensitise people about old age. Says Dr Nimesh Desai, director of Institute of Human Behaviour and Allied Sciences: "Even if people decide to live alone in old age, they would need assistance as they grow old. It's important for the elderly to stay connected with their surroundings."

10.38 crore* elderly people in India

1.5 crore live alone

SOME OF THE COMMON PROBLEMS FACED BY THE ELDERLY

Financial	Medical	Restricted social life
Harassment by family members		

FINANCIAL STATUS

65%** Dependent	35% Secure	30% Pensionnaire
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The solution to their woes lies in better policies and their stricter implementation. Here's what the government must do

- ▶ Provide them coverage under existing or new social security
- ▶ Increase awareness about financial planning
- ▶ Bring in government-sponsored provisions for financial security
- ▶ Sensitise people about old age
- ▶ Implement neighbourhood watch programmes to create awareness

*As per 'Elderly in India 2016' report by ministry of statistics and programme implementation, based on Census 2011
**Based on a survey by Agewell Foundation on financial status of older people in India

TIMES ascent

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Pages 15, 16 & 17

- Every sixth subject (18%) claimed to be living all alone, as their family members were settled abroad or living in other places.
- Financial dependence in old age
- More than half of the respondents (55.71% respondents including 69.42% older men and 42.31% older women) claimed that they were financially independent.
- Satisfaction among older persons towards current financial status

- Approx. every tenth (9.31%) respondent claimed that he/she is happy with his/her current financial status, while approx. 1/4th respondents (23.92%) said that they are satisfied with their financial status.
- Source of Net-worth in old age Level of Satisfaction towards current financial status
- To assess the source of major part of net-worth value of older persons, possible responses were classified in five categories i.e. self-acquired, ancestral inherited, ancestral & self-acquired and other.
- Major part of net worth value of 43% respondents was drawn from inherited and acquired properties
- Net worth value w.e.t. 29.46% of the respondents consisted mainly of their ancestral land and house properties.
- Type of Net-worth Value
- Almost 3/4th elderly had land property as part of their net-worth value as 11548 out of 15000 elderly claimed that they have land in their name.
- Overwhelming majority of respondents (95.69%) claimed to have house property in their name.
- Every second elderly respondent have savings / investments as their net-worth value whereas half of the respondents claimed that they have good amount of investments in financial products, etc.

Net-Worth of Older Persons

- It is discernible that every 6th elderly person is having property worth Rs. 20 Lacs or more in terms of their net worth value. Out of total 15000 elderly respondents, 17.33% i.e. 1300 elderly have properties worth Rs. 20 Lacs and above.

Increase in net-worth value

- 46.4% elderly respondents claimed that their net-worth value has increased remarkably in their old age.
- 37.2% respondents claimed that their net-worth value has increased fairly in their old age.

Major problems in Old Age

- More than four fifth (82.77%) of subjects shared the fact that their major problems were related to medical and healthcare.
- 56.34% elderly respondents claimed that their major old age problems were related to social issues.
- About one third (34.16%) respondents have been facing problems primarily due to financial issues.
- Every fifth older person (20.76% elderly respondents) was found to be disturbed primarily due to legal matters and cases pending in various courts.



- 5.67% elderly said that their major problems in old age were related to other than medical, financial, social and legal matters.
- Out of 12415 older persons, who termed medical problems as their most prominent problem, 47.09% were from rural areas while 52.91% were from urban areas.
- In comparison to rural elderly, urban elderly were suffering from social problems as their share in such social problems was 60.15% in comparison to 39.85%.
- In legal problems, share of urban elderly was quite high (83.56%) in comparison to rural elderly (16.44%).

Impact of Financial Status on Healthcare Status in old age

- Almost a quarter of respondent (26%) with good financial status shared that they were enjoying good health condition due to their sound financial position. Out of 9652 elderly with sound financial condition, 2514 informed that their health condition was also good.
- In this category 38% respondents claimed that their health condition was average whereas 36% claimed their health condition to be in a bad shape, although their financial condition continued to be good.

Relationship between Net-worth value and medical problems

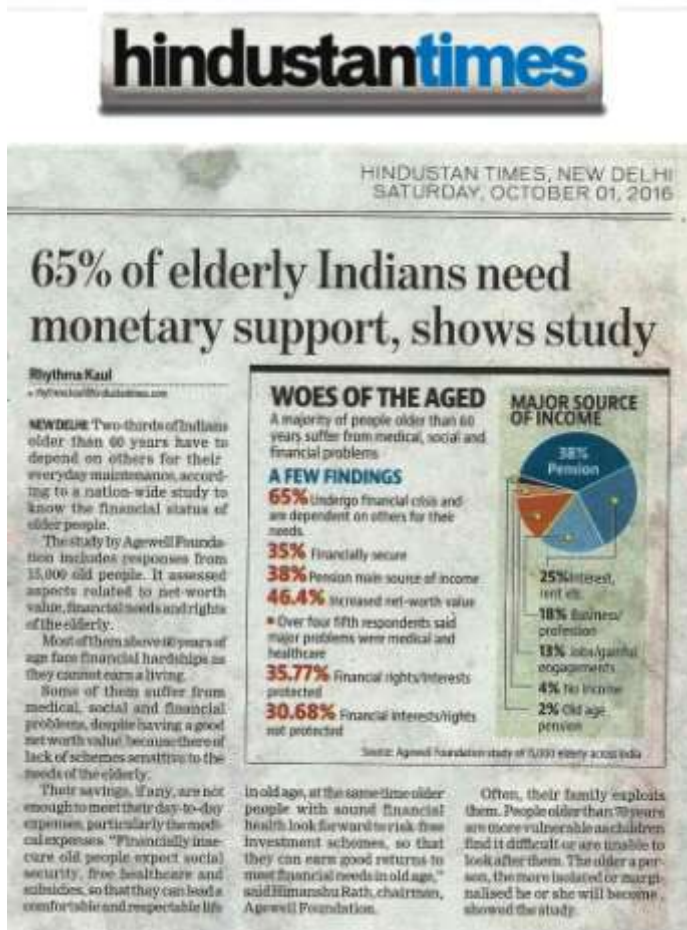
- On being endeavored to assess the relationship between Net-worth value and medical problems, it was observed that almost two third of informants with high net-worth were facing problems due to family feuds. 68.21% elderly respondents with comparatively high net-worth value (6584 older persons out of 9652 older persons) complained that family feuds were major factor responsible for their critical health condition.

Expenditure pattern of high net-worth value older persons

- 44.7% elderly with high net-worth value claimed that major part of their annual income was spent either on their or their family members' medical/healthcare requirements. Out of 9652 high net worth elderly, 4315 elderly respondents informed that their medical expenditures were comparatively higher than other expenditures.

Fast growing concerns of older people in changed socio-economic scenario

- On the opinion being solicited about fast changing socio-economic scenario, the following facts were unearthed;
- Majority of informants (84.99%) mentioned medicines and healthcare equipment as their fast growing concern in old age. However, 12749 of the total of 15000 respondents termed it as their one of the primary concerns in old age.



- 79.31 % elderly respondents (11896 elderly persons out of 15000 selected respondents) termed their concern related to financial needs as fast growing concerns in old age.

Awareness about Financial Interests/Rights among older persons

- As per 35.77% older persons (29.53% rural and 42%, urban elderly) their financial rights/interests are protected while 30.68% elderly claimed that their financial interests/rights are not protected. 33.55% respondents (44.41% rural and 22.69% urban) did not reply to this question as they were not aware of their financial rights/interests or wanted to ignore this question.

Observations

- Majority of older persons, particularly in rural areas, still suffering from financial problems and poor financial status is major factor responsible for their miserable situation in old age. This observation goes in line with the finding of Surroch, Anita. Further the hypothesis that financial status of the older persons is improving in the urban areas it is deteriorating in case of the informants inhabiting in the rural areas is substantially proved.
- Net-worth value of older persons has increased primarily due to sharp increase in real estate prices over the past two decades. During the survey it was also observed that property entitles remain in the name of older persons for longer years as their life span has also increased significantly over the years.
- It has been observed, that attachment of older people towards their financial resources and properties has increased over the years due to comparatively longer life span in old age. Ever increasing role of money in modern lifestyle is also seen as major factor responsible for older people's attachment towards financial resources.

Conclusion

The net worth value with respect to about fifty million older persons has increased dramatically over the years. It is a well known fact that in the traditional society of India inheritance rights of land, house property and other ancestral property lied with elderly family members (primarily older people).

- Major factors responsible for rise in net-worth value of older people
- Increase in real estate prices
- Well-settled children
- Self-earned properties
- Well-paid jobs/assignments
- High returns from investments

On the other hand, with increased life expectancy due to the advancement of medical science, health awareness among

SECTIONS THE FINANCIAL EXPRES

Home / World-news / Most elderly persons are subject to abuse in old age

Most elderly persons are subject to abuse in old age

To commemorate the UN World Elder Abuse Day on June 15, the Agewell Foundation, an NGO interacted with over 3400 old people in 323 districts across India through its network of volunteers to understand the cause and effect of Elder Abuse in Indian homes and sharp focus on needs and rights of old people.

By: PTI | United Nations | Published: June 14, 2016 11:55 AM

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According to UN estimates the global population of people aged 60 years and older is set to touch about 1.2 billion in 2025 and globally around 4 per cent to 6 per cent of elderly people have experienced some form of maltreatment at home.(AP)

A majority of older persons face elder abuse all the time throughout their old age irrespective of their financial or social status, health condition and role in their respective family according to a study.

older persons, healthy lifestyle, etc.

In nut shell, it has been observed that following are imperative needs of the older persons in India:

- Coverage under existing and/or new social security schemes
- Life insurance for more years for financial security in old age
- Medical insurance to meet increasing medical expenses in comparatively longer old age
- Covering of properties, movable/immovable under general insurance schemes
- Financial planning so that they can earn good income in old age
- Spreading of awareness about medicines and healthcare equipment beneficial to them in old age, particularly in rural and semi-urban areas
- Dedicated healthcare facilities, particularly in rural and semi-urban areas

Representative Media reports pertaining to Agewell Study on Financial Status of Older People in India

- <http://timesofindia.indiatimes.com/india/65-of-the-elderly-in-India-are-not-financially-secure/articleshow/54614732.cms>
- <http://www.financialexpress.com/india-news/old-elderly-continue-to-suffer-despite-high-net-worth-value-study/399311/>
- http://www.business-standard.com/article/pti-stories/two-third-of-the-old-people-have-to-depend-on-others-116093001097_1.html
- <http://indiatoday.intoday.in/story/two-third-of-the-old-people-have-to-depend-on-others/1/777363.html>
- <http://www.thehindu.com/news/cities/Delhi/twothirds-of-elderly-financially-dependent-on-others-says-study/article9170593.ece>
- <http://epaper.mailtoday.in/955706/mt/Mail-Today-issue,-October-3,-2016#page/7/1>
- <http://www.drugtodayonline.com/medical-news/nation/4104-financial-hardship-affecting-health-of-elderly.html>
- <http://www.thehindubusinessline.com/news/65-elderly-in-india-are-financially-dependent-says-agewell-survey/article9180980.ece>
- <http://thewire.in/69435/many-of-indias-elderly-forced-to-live-in-inhuman-conditions-says-study/>
- <http://zeenews.india.com/health/elderly-continue-to-suffer-despite-high-net-worth-value-study-1935316>
- <http://www.ndtv.com/india-news/elderly-in-india-continue-to-suffer-despite-high-net-worth-study-1468469>
- <http://www.deccanchronicle.com/lifestyle/health-and-wellbeing/300916/elderly-continue-to-suffer-despite-high-net-worth-value-study.html>
- <http://dailykashmirimages.com/Details/121013/elderly-continue-to-suffer-despite-high-net-worth-value-study>
- http://www.business-standard.com/article/pti-stories/elderly-continue-to-suffer-despite-high-net-worth-value-study-116093000441_1.html

More details on Research Activities undertaken by Agewell Foundation can be seen at www.agewellfoundation.org

SHARE THE WARMTH CAMPAIGN **A Winter Initiative**

Agewell Foundation conducted “Share the Warmth” campaign to ensure no needy & destitute old person is deprived of warmth in Delhi-NCR during the year. Agewell has been conducting this campaign since 2010. Earlier it was known as “Spread the Warmth” Campaign.

During the year 2016-17 the campaign was conducted from October 2016 to February 2017. Agewell conducted the process of mobilizing donation & collection of old/used woollens from across Delhi & NCR & distribution of woollens amongst poor & needy older persons.

Agewell Foundation set up Collection Points at prominent locations, posh colonies, Clubs, Residents Welfare Associations, Corporate offices as well as select schools (while sensitizing the younger generation towards their responsibilities towards senior citizens) across Delhi NCR. Hundreds of Agewell volunteers spread across Delhi & NCR dedicated their time & efforts to make this initiative a great success.

Under the campaign over 1.25 lac pieces of woollens, etc collected and distributed amongst over 75,000 destitute and older people through distributions camps set up by volunteers across Delhi-NCR.

Major supporters to the campaign were **Rotary Southend Club, Hindustan Times, Lokayata Art Gallery, Woolmark, Max India Foundation, India Habitat centre, Prefetti Van Melle, Olive Bar & Kitchen, Blessings Clinic, Autofit Pvt Ltd.,** etc.



HEALTHCARE EQUIPMENT DISTRIBUTION **AMONG DESTITUTE ELDERLY** **(Slums of Delhi & NCR)**

Agewell Foundation has been conducting healthcare equipment distribution campaigns to provide medical accessories to destitute elderly in Slums of Delhi & NCR for 5 years. During the year under review, Agewell volunteers identified over 4500 destitute & elderly as prospective beneficiary under the project.

Agewell volunteers organized camps in various localities as per the convenience of the beneficiaries in coordination with local volunteers and distributed free healthcare equipment to destitute elderly.



Healthcare equipment distributed among the needy persons;



- Wheelchairs,
- Walkers,
- Walking sticks,
- Adult Diapers,
- Medicines,
- Bed Pans
- Woolens

Agewell Foundation has distributed over 3750 Wheelchairs, more than 3900 Walkers, 156300+ packets of Adult Diapers, 700+ walking sticks to destitute elderly across

Delhi/NCR under Free Healthcare Equipment Distribution Camps during the year 2016-2017.

Distribution of Wheelchairs and Adult Diapers among destitute elderly campaign was also supported by various PSUs and corporates like **Indian Oil Corporation, India Trade Promotion Organisation, Oil & Natural Gas Corporation, Engineers India Limited, Mercer Consulting, Ferolite Jointings, Hilite Industries, Omax Auto**, etc.

FREE FOOD PACKETS DISTRIBUTION AMONG DESTITUTE ELDERLY (In Slums of Delhi & NCR)

Agewell Foundation has initiated Free Food Packets Distribution campaign to provide food ration to destitute elderly in Slums of Delhi & NCR. During the year under review, Agewell volunteers identified over 3000 destitute & elderly as prospective beneficiary under the project. Agewell volunteers organized camps in various localities as per the convenience of the beneficiaries in coordination with local volunteers and distributed free food packets (containing Rice, Pulses, Edible Oil, Sugar, Masale, Tea, etc.) to destitute older persons living in BPL (below poverty line) families.

Agewell Foundation has **distributed over 2750 Food packets among destitute** elderly across Delhi/NCR under the project during the year 2016-2017.

Under this program, distribution of Food Packets project titled as **Enable Elderly** was also initiated with support from Artemis Hospitals during the year.



DIGITAL LITERACY PROGRAM FOR OLDER PERSONS (In Delhi & NCR)

With increasing role of modern communication and information technology in day-to-day's life, digitally illiterates (particularly 55+) find themselves totally lost and find it difficult to remain in mainstream. In view of gravity of the situation, there is an urgent need to bridge the knowledge and intergenerational gap in the society.



Agewell Foundation has been conducting **Digital Literacy Program for Old People** since April 2016 in Delhi-NCR to empower them and make them computer literate, so that they can adjust themselves in modern fast paced life and lead a more comfortable and respectable life in old age. The program is bringing a qualitative change in the lives of elderly and helping in bridging the generation gap and bringing generations together.

The program was sponsored by **Oracle** during the year 2016-17.

Representative News Reports pertaining to Agewell Digital Literacy Program

- <http://www.thehindu.com/news/cities/Delhi/tangoing-with-technology-in-their-golden-years/article8777340.ece>
- http://www.ptinews.com/news/7592931_NGO-launches-digital-literacy-programme-for-the-elderly.html
- <http://timesofindia.indiatimes.com/city/delhi/NGO-launches-digital-literacy-programme-for-the-elderly/articleshow/52924645.cms>
- http://www.business-standard.com/article/pti-stories/ngo-launches-digital-literacy-programme-for-the-elderly-116062600255_1.html
- <http://www.financialexpress.com/industry/companies/agewell-foundation-looks-to-get-the-elderly-connected-ready-for-the-digital-world/366623/>
- <http://navbharattimes.indiatimes.com/india/ngos-have-launched-digital-literacy-programs-for-the-elderly/articleshow/52925140.cms>
- <http://www.msn.com/en-in/sports/other/ngo-launches-digital-literacy-programme-for-the-elderly/ar-AAhDm9i>
- http://www.ptinews.com/news/7592931_NGO-launches-digital-literacy-programme-for-the-elderly.html
- <http://indiatoday.intoday.in/story/ngo-launches-digital-literacy-programme-for-the-elderly/1/701209.html>
- <http://www.financialexpress.com/article/india-news/agewell-digital-literacy-program-launched-for-older-persons/296459/>



Business Standard
 NGO launches digital literacy programme for the elderly

Press Trust of India | New Delhi June 26, 2016 Last Updated at 13:07 IST

In a unique initiative to empower the elderly with computer skills, city based NGO Agewell Foundation has launched a new digital literacy programme.

The initiative "Agewell Digital Literacy Programme for Older Persons" has been undertaken in view of the existing digital ignorance among older people who fail to catch up with the fast growing digital world, organisers say.

The NGO that works for the welfare of older persons across the country says, "The program has been designed to make older people computer literate, so that they can adjust themselves in the modern fast paced lifestyle and be connected with the world, even in their old age."

THE TIMES OF INDIA
 NGO launches digital literacy programme for the elderly

By June 26, 2016, 01:34 PM IST

New Delhi, Jun 26 () In a unique initiative to empower the elderly with computer skills, city based NGO Agewell Foundation has launched a new digital literacy programme.

The initiative "Agewell Digital Literacy Programme for Older Persons" has been undertaken in view of the existing digital ignorance among older people who fail to catch up with the fast growing digital world, organisers say.

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AGEWELL SQUALOR TO SCHOLAR PROJECT FOR SUPPORTING SCHOOL EDUCATION OF CHILDREN LIVING IN SLUMS

During the year 2016-17, Agewell Foundation has initiated Agewell Squalor to Scholar Project with the objective to support school education of children belonging to poor families living in slum clusters of Faridabad in the state of Haryana with support from **Squalor to Scholar Inc. USA**.

Under the project the Foundation is supporting expenses like school fees, uniforms, books and stationery, tuition, transportation expenses, medicines, etc. of children from disadvantaged families. The program is being monitored and coordinated by experienced and retired older persons.



AGEWELL EMPLOYMENT EXCHANGE FOR OLDER PERSONS

- An Intergenerational Initiative, as a gainful engagement for retired old persons
- To provide community involvement and to pursue opportunities for complete development of their potential
- Implemented Home Tutors & Easy Accounts scheme (Eklavya) in Delhi



Agewell Employment Exchange for Older Persons had received over 2800 calls/visits from older persons during the year 2016-17.

Responses received from older persons were further categorised as per the following;

- Administration/Secretarial
- Consultancy/Counselling
- Accounts
- Teaching/Tuition
- Research/ training
- Others

AGEWELL FAMILY MEMBERSHIP SCHEME FOR OLDER PERSONS

Agewell Family Membership Scheme aims at providing family support to those Older Persons, who are living alone in Delhi. The Foundation has a team of trained counsellors.

Trained counsellors of Agewell Foundation provide following services as and when required by Agewell Family Members;

- A companion who will spend time with them, heal the loneliness as they grow even older
- Medical support in the form of consultations, medicines and people on whom they can depend in case of an emergency
- Someone who will look after their security concerns and protect their property
- Expert guidance in legal and financial matters
- General assistance such as paying their bills on time, being their escort & taking care of their chores

AGEWELL – VOLUNTEERS / SOCIAL WORKERS LOCAL NETWORK

Agewell Foundation has a local network of volunteers / social workers from all walks of the life. The network provides its services to older persons in and around Delhi. Agewell volunteers are available for counselling services for general, medical, legal and financial problems; for interaction with Older Persons; for companionship for Older Persons, living alone. Volunteers registered with

Agewell include well-educated people, retired persons, working people, social workers, college students etc.



Presently Aadhar has been conducting successfully the following activities in the country;

Looking after the Grievances of Older Persons

Representations received by nationwide network of Volunteers/Associates

(During the period from 1st April 2016 to 31st March 2017)

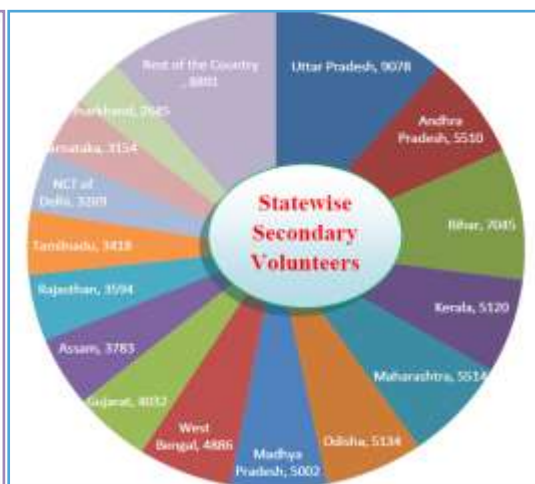
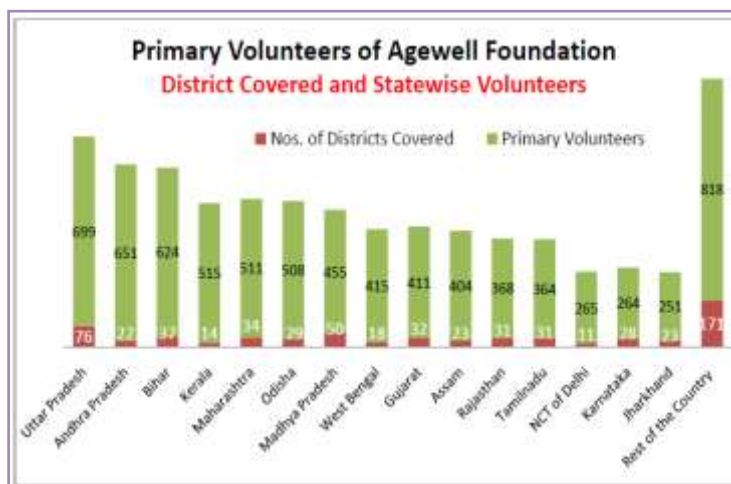
Sl	Category of representations received from older persons and others	Nos. of Visits/ Letters/ Calls
1.	Social problems / Family related Problems	211450
2.	Financial (Pension, Investment, etc.)	105412
3.	Medical/Health related problems	125480
4.	Legal / Property related Problems	102548
5.	Residential, Old Age Homes	91590
6.	General Information, etc.	201540
	Total	838020

Older persons benefited through Self-help Group Activities guided by Agewell Volunteers / Associates (During the period from 1st April 2016 to 31st March 2017)

1.	Reported Self-help Groups/Assignment running	3455
2.	Older persons placed/benefited	4690

Nationwide District-level Voluntary Action Network

Agewell Volunteers include social activists, retired people, professionals, students, working people, etc. who are socially committed. As on 31st March 2017, over 7500 Primary Agewell Volunteers & over 80000 Secondary volunteers spread across 640 districts of the country were successfully working voluntarily for the welfare of older persons locally.



Agewell Foundation Celebrated World Elder Abuse Awareness Day on 15th June 2016

On the occasion Agewell Foundation sensitizes the society towards needs & rights of older people. Agewell initiatives have received wide media coverage.

- http://www.business-standard.com/article/pti-stories/most-elderly-persons-are-subject-to-abuse-in-old-age-study-116061400199_1.html
- <http://timesofindia.indiatimes.com/city/delhi/Most-elderly-persons-are-subject-to-abuse-in-old-age-Study/articleshow/52741509.cms>
- <http://www.ndtv.com/india-news/most-elderly-persons-are-subject-to-abuse-in-old-age-reveals-study-1418786>
- <http://www.newindianexpress.com/nation/Most-elderly-persons-are-subject-to-abuse-in-old-age-Study/2016/06/14/article3481993.ece>
- <http://www.tribuneindia.com/news/nation/most-elderly-persons-are-subject-to-abuse-in-old-age-study/251547.html>
- http://zeenews.india.com/news/india/most-elderly-persons-are-subject-to-abuse-in-old-age-study_1895408.html
- <http://www.dnaindia.com/world/report-most-elderly-persons-are-subject-to-abuse-in-old-age-study-2223632>
- <http://www.deccanherald.com/content/552248/most-elderly-persons-subject-abuse.html>

GRIM REALITY

After retirement, many elderly people are forced to live a life of humiliation, abuses and isolation

Restricted social life 20%	Abuse/mental torture 13%	Denial of basic needs 13%	Physical harassment/Assault 9%
Misbehavior/bad treatment 37%	Other form of harassment 8%		

KINDS OF ELDER ABUSE:

Denial of food	Beating	of disability	like clean clothes, proper food
Denial of medical attention/medicines	Not allowed to meet grandchildren/outside/relatives/neighbors/friends	Forced to do household chores	Snatching their belongings, even savings, useful legal documents
Abusing	Tied in case	Emotional blackmailing	
Humiliation		Ignoring daily needs	

I rely on my son and daughter-in-law to provide meals and medicines. My daughter-in-law orders me to wash clothes and utensils and if I deny, she threatens me of not giving me meals and medicines. When they (her son's family) go out, they lock me inside the house, all alone for long hours.
-Savitri Devi, a 73-year-old widow

Study by Agewell Foundation reveals many sad truths about the living conditions of the aged

Sixty-eight-year-old Lakhman Singh fondly remembers the days when he was in "service". The best thing about those days, he feels, was that he "was in control of his own life".

These days he sells plastic goods by the roadside and lives in miserable conditions to make ends meet for his wife and him. He is forced to hand over his entire pension to his grandson, who threatens to stop his diabetic wife's treatment.

After retiring from formal employment, scores of the country's elderly people are forced to live a life of humiliation, abuses and isolation. In such a scenario, one is compelled to think about the living conditions of the aged from the economically weaker sections.

AGEWELL - SHARE A SMILE WITH YOUR ELDERS A SCHOOL CONTACT PROGRAMME

Agewell Foundation has embarked upon an ambitious social contact programme of reaching out to over half a million school children in Delhi in a bid to set off a feeling of acceptance and affection for the elders. Children without grandparents will be encouraged to meet up with and share a little cheer with the elderly persons in their neighbourhood. The programme will involve the school authorities, teachers and parents as well via the children.

Children could set an example to their parents by their behaviour and eventually bring them closer not just to the elders of their family but to the elders of society in general.

**UNITED NATIONS / INTERNATIONAL DEVELOPMENTS
DURING THE YEAR**

7th working Session of Open Ended Working Group on Ageing (December 2016)

Agewell Foundation was invited by the NGO branch of United Nations Department of Economic & Social Affairs to participate in the 7th working Session during 12-15 December 2016. Agewell Foundation submitted a study report for this conference which is uploaded to the conference website.



Regional Expert Forum on Integrated Care for Older Persons, 17-19 March 2017, Nanjing, China

Agewell Foundation has participated in the conference and presented paper for Panel discussion: Availability and use of appropriate technology to enhance the access of older persons to services, including health and long-term care services and during the event.



RECOGNITION

INTERNATIONAL

- **Special Consultative Status with ECOSOC at United Nations since 2011**
- **Association with United Nations DPI-NGO (Department of Public Information – Non-Government Organizations)**
- International association & alliance with **Ford Foundation, Global Action on Ageing, Association of American Retired People (AARP), USA, etc.**

NATIONAL

National CSR Hub

- Empanelled by **Tata Institute of Social Sciences (TISS)** in **National CSR Hub** under the categories of Elderly, Research, Advocacy and Support Services.

Planning Commission, Govt. of India

- Member of Steering Committee & Working Group of XIIth Five-Year-Plan, Planning Commission, Govt. of India
- Member of the working group on Reforming the Social Deviants and Caring the Other Disadvantaged for XIth and Xth Five-year-plans

Government of India

- Represented Indian delegation to 2nd World Assembly on Ageing, Madrid, Spain in 2002
- To represent Indian delegation to international Workshop on Ageing, Tokyo in 2000

Ministry of Social Justice & Empowerment

- Commissioned as the Secretariat of National Council for Older Persons in 1999
- Member of the Consultative group on Social Justice & Empowerment

Ministry of Human Resource Development, Govt. of India.

- Member of Council of National Literacy Mission Authority

STATE LEVEL

Department of Social Welfare, Govt. of NCT of Delhi

- Member of State Level Committee for Senior Citizens
- Member of Draft Committee for State Policy on senior citizens

NON-GOVERNMENT SECTOR

- Finalist of Marico Innovation Awards, 2014
- Finalist of Times of India Social Impact Awards, 2012
- Awarded with Shri Chunnihal Jindal Memorial Trust Award for Social Service in 2012
- Represented NGOs working for the welfare of older persons at Aamir Khan's TV Serial on Social issues "**Satyamev Jayate**"
- Awarded with Vijaya Gujaral Award in 2001 for outstanding contribution for extending a helping hand to the senior citizens and their families

FINANCIALS

Auditor's Report



A.K. NAIR & CO.
CHARTERED ACCOUNTANTS

C-192, SARVODAYA ENCLAVE,
NEW DELHI-110017,
Tel. (011) 26528099, 26968617 41829162-63,
Fax. (011) 41829164,
Email: arvinair@yahoo.com

AUDIT REPORT

FORM NO.10 B

We have examined the Balance Sheet of **Agewell Foundation** as at 31st March, 2017 and the Income & Expenditure Account for the year ended on that date which are in agreement with the books of accounts maintained by the said Trust.

We have obtained all the information and explanations which to the best of our knowledge and belief were necessary for the purposes of our audit. In our opinion, proper books of accounts have been kept by the Trust so far as appears from our examination of the books.

In our opinion and to the best of our information and according to the information given to us, the said accounts give a true and fair view:

- i) in the case of the Balance Sheet of the state of affairs of the above named Trust as at 31st March, 2017 and
- ii) in the case of the Income & Expenditure Account of the Excess of the Expenditure over Income of its accounting year ended on 31st March, 2017.

The prescribed Annexures are annexed hereto.

For **A.K.Nair & Co.**
Chartered Accountants
FRN: 011075N

Place: New Delhi
Date: 05.08.2017



[A.K.Nair]
Partner
M. No 84690

Balance Sheet

Agewell Foundation
[Regd.No.DIT [E]-99-2000-A-1154/99/102]
Balance Sheet as at 31.03.2017

	Schedule	As At 31.03.17 (Rs.)
Sources of Funds		
Trust Fund	1	2,063,035
Non-Current Liabilities	2	1,023,052
		<u>3,086,087</u>
Utilisation of Funds		
Fixed Assets	3	2,593,930
Current Assets	4	2,252,419
Less : Current Liabilities & Provisions	5	<u>1,760,262</u>
Net Current Assets		<u><u>492,157</u></u>
		<u><u>3,086,087</u></u>

Schedule 1-4 form an integral part of this Balance Sheet
As per report of evendate attached

FOR A.K. NAIR & CO.
CHARTERED ACCOUNTANTS
FIRM: 011075N

A.K.NAIR
PARTNER
M.No : 84690

PLACE : New Delhi
Date : 05-08-2017



For Agewell Foundation

F + Agewell Foundation
Himanshu Rath
Trustee Chairman

Income and Expenditure Account

Agewell Foundation

[Regd.No.DIT [E]-99-2000-A-1154/99/102]

Income & Expenditure account for the year ended 31st March,2017

	Schedule	2016-17
Income		
Donation		5,047,385
Grant		9,664,335
Donation in kind		5,205,500
Interest Income		86,008
Other Income		6,439
Total		<u>20,009,667</u>
Less: Transfer to reserve fund to the extent permitted		<u>3,001,450</u>
		<u>17,008,217</u>
Donation in Cash		<u>17,008,217</u>
Expenditure		
Project Expenses	6	17,107,991
Operative Expenses	7	2,799,002
Other Expenses	8	352,521
		<u>20,259,514</u>
Excess of Expenditure over Income for the year		(3,251,297)
Amount transferred to reserve fund		(3,251,297)

Schedule 5-8 form an integral part of this Income & Expenditure Account
As per report of even date attached

FOR A.K. NAIR & CO.
CHARTERED ACCOUNTANTS
FRN: 0111075N

A.K.NAIR
PARTNER
M.No : 84690

PLACE : New Delhi
8/5/2017



For Agewell Foundation
+ Agewell Foundation

Himanshu Rath
Trustee

Trustee



Agewell Foundation

(In **Special Consultative Status** with the ECOSOC at **United Nations** since 2011)
-Associated NGO Status with **UN-DPI**-

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Agewell Foundation

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