



In **Special Consultative Status** with ECOSOC at United Nations since 2011
Associated NGO Status with UN-DPI-NGO

ANNUAL REPORT



2017-18

www.agewellfoundation.org

VISION

Agewell Foundation's vision for the older persons is to empower them to lead a life of dignity and respect. We believe, sustained efforts would not only create older persons friendly environment, it would also awaken a sense of responsibility amongst us all, to make this possible. Older persons do not need charity or sympathy. They need respect, companionship and opportunities to live with their beliefs.

Agewell Foundation is committed to make a coordinated effort with compassion and understanding to transform social attitudes towards senior citizens. The effort is to create the infrastructure to empower every older person.

MISSION

Agewell endeavours to bring about a change in the perception of old age and assist older persons to move surely but steadily from helplessness and self pity towards - Confidence, Respect & Mutual Caring.

Agewell has been set up to initiate better interaction between the generations. It endeavors to:

- Bring about a change in perceptions about Old Age
- Initiate steps towards senior citizens friendly environment
- Evolve a sense of moral and social responsibility towards senior citizens
- Advocate for the needs and rights of senior citizens
- Extend a helping hand to senior citizens wherever required

AGEWELL'S HIGHLIGHTS

- **Special Consultative Status** with ECOSOC, **United Nations** since 2011
- Accredited with United Nations Department of Public Information (**UN-DPI**) as **associate NGO**
- **Empanelled** with **National CSR Hub** by **TISS** (Tata Institute of Social Sciences)
- **Empanelled** with **NGO-DARPAN** by **NITI Aayog**, Govt. of India
- Consortium of over **1500 NGOs** spread across **640 districts** of India
- Two-tier national voluntary network - **7500 primary & 80000 secondary volunteers**
- Interaction with approx. **25000 older persons** on daily basis
- Projects supported by **Indian Oil Corporation, Engineers India Ltd. India Trade Promotion Organization, ONGC, Oracle, Mercer Consulting, KPMG, Google, Ferolite Jointings, Hilite Industries, Chemical Systems, Omax Auto Ltd., SBICAP Trustees Company, Squalor to Scholar, USA, Nasscom Foundation, Global Giving UK, Artemis Hospitals, etc.**
- **5 million+ older persons** helped, **35000** assisted with jobs & **3490** Self-help groups

- Participated in Several **United Nations Conferences** including Working Sessions of **Open Ended Working Group on Ageing** with various capacities like **Panelist** etc.
- International association & alliance with **Association of American Retired People (AARP)**, USA, **Global Action on Ageing (GAA)**, USA, **Seniors Together** in South Lanarkshire, UK, etc.
- Member , Working group on Reforming the Social Deviants and Caring the Other Disadvantaged, for XII, XI & X Five-year-plan, **NITI Aayog**, Govt. of India
- Member - Consultative group on Social Justice & Empowerment, **NITI Aayog**
- Member Council of National Literacy Mission Authority, **Ministry of HRD**
- Member- Technical Advisory Committee, set up by UNFPA, ISEC & IEG
- Organized **Series of Symposiums** on Needs & Rights of Older Persons
- 28 **National Surveys** on issues concerning older people under Agewell Research & Advocacy Centre (for Needs & Rights of Older Persons)

PEOPLE BEHIND AGEWELL

Himanshu Rath, Founder Chairman, Agewell Foundation

- Communications strategist & Social activist
- Member – Steering Committee & Working Group, XIIth Five-Year-Plan, Planning Commission, Government of India.
- Member – Working group on Reforming the Social Deviants and Caring the Other Disadvantaged, for XIth Five-year-plan, Planning Commission, Govt. of India
- Member – Working group on Reforming the Social Deviants and Caring the Other Disadvantaged, for Xth Five-year-plan, Planning Commission, Govt. of India
- Member - Consultative group and Review Committee on Social Justice & Empowerment, Planning Commission, Govt. of India
- Member – Council of National Literacy Mission Authority, Ministry of Human Resource Development, Govt. of India.
- Also associated with Ministry of Power, various Government & Non-Government bodies as consultant, advisor, member, etc.
- Member – State Level Committee for Senior Citizens, Department of Social Welfare, Govt. of NCT of Delhi,
- Member – Draft Committee for State Policy on Older Persons, Department of Social Welfare, Govt. of NCT of Delhi

ADVISORY BOARD

Shri P. Murari, I.A.S.

Ex. Secretary to the President of India

Shri Murad Ali Baig

Social Commentator

Shri A. N. Ram

Ex Secretary External Affairs, Govt. of India

PROGRAMS

AGEWELL - HELPLINE FOR OLDER PERSONS

Agewell Foundation aims to disabuse the popular mindset that regards old age with a sense of pity for their helplessness. Replacing it with an attitude of confidence, fostering respect for them and encouraging fortitude in them. And bringing a little certainty, even fun into their lives.

With this purpose in mind, Agewell-Helpline was set up for Older Persons. A network of thousands of volunteers is already at work in given areas. They are constantly alert to attend, to matters of medical or emotional nature, affairs to do with security as well as legal and financial advice. They are spread across 640 districts of India so that no cry for help goes unanswered. Agewell Helpline for Older Persons endeavours to bring about a change in the perceptions about old age. It has been set up with the sole objective of providing assistance to older persons and helping them find solutions for their problems.

Objective and methodology of the Agewell Helpline:

- Helpline counters to identify and assist the needy. Understand their specific requirements, immediate as well as in long term.
- Assist them in identifying and availing best possible offerings as per their needs from all other voluntary organizations, NGOs, Govt. bodies and international organizations.
- Counsel them. Help them re-build themselves. Rekindle the self-confidence.
- Assess impact of disaster on individual life and families.
- Organise counselling and community participation activities
- Agewell Helpline for Older Persons also works as a bridge between the assistance seekers and the assistance providers.

During the period 1st April 2017 to 31st March 2018 over 24000 older persons from Delhi & NCR have contacted the Helpline for Older Persons for their respective problems. Older persons were adequately counselled and assisted by the trained and experienced counsellors. Details of responses received at the Helpline of Delhi & NCR for their various problems:

Sl	Nature of problems of older persons	Nos. of Older persons visited/contacted Helpline
1.	Social problems / Family related Problems	7548
2.	Financial (Pension, Investment, etc.)	3624
3.	Medical/Health related problems	2524
4.	Legal / Property related Problems	2588
5.	Residential, Old Age Homes	874
6.	General Information, etc.	7790
	Total	24948

AGEWELL - RESEARCH & ADVOCACY CENTRE (FOR NEEDS & RIGHTS OF OLDER PERSONS)

The Agewell Centre for Ageing is committed to bringing in a dynamic change for the Older Persons in terms of social participation & integration, economic security, macro societal change and development, healthy ageing, enhancing the physical and mental quality of life and ushering in care systems in diverse cultural, socio-economic and environmental situations.

The research agenda includes - studies in policy related areas of ageing where the findings may have practical and realistic application. Agewell undertakes advocacy on issues of concern for welfare of elderly with the government, national and international agencies, elected representatives e.g. parliamentarians, bureaucrats, political parties, business, industry and other structures of power & media at all levels.

CHANGING NEEDS & RIGHTS OF OLDER PEOPLE IN INDIA A REVIEW (JULY 2017)

During the past 15 years, demographic and socio-economic scenario has changed remarkably, especially in terms of population of Older People and old age support system. Despite significant elderly population, elder-friendly environment is hardly seen in the country. Resultantly majority of older people are confined to remain marginalized, isolated and neglected as well. Fast changing socio-economic scenario has changed living conditions of the old people dramatically. They are forced to cope with new socio-economic settings. To get rid of social marginalization, loneliness, isolation and even neglect older people are struggling to change their way of living and thinking. **Objectives of the Study -**

- To study the current situation of needs and rights of older people in India.
- To assess the perceptions about changing needs and rights of older people in India
- To review changing needs & rights of older people
- To assess the human rights protection status of older people
- To advocate or recommend some specific points to policy makers, planners and decision makers so that result oriented elderly friendly policies could be formulated

A representative sample of 15000 older people (10000 from rural / slum areas and 5000 from urban areas) were interviewed spread across 300 districts of 25 states & Union Territories of India. The interviews were conducted during the months of April- June 2017.

STUDY FINDINGS

On occasion of completion of 15 years of Madrid International Plan of Action on Ageing (MIPAA) 2002, the survey is an attempt to assess the status of older people in India.

- Only 23.68% elderly claimed that they have seen improvement in the social status of older people during these 15 years. Majority of respondents i.e. 58.97% (8845 respondents) realized that social status of older people in India deteriorated during the past 15 years instead.
- Further, 12.33% elderly respondents said that social status of older people has remained same during the aforesaid period, as they have not seen any significant improvement in this direction.
- For healthcare status of older people, 1/3rd elderly reportedly agreed that there have been significant improvement during the past 15 years.
- As per the 46.75% elderly (7012 respondents), healthcare status of older people has not improved at all during the past 15 years.

Changing Social Needs & Rights of Older people

- Every second elderly admitted that he/she is highly dependent on family support system in old age. Out of 15000 elderly respondents, 7542 (50.28%) respondents said that their level of dependence on their children is quite high.
- Almost 1/4th elderly (26.36%) admitted that their level of dependence on their family members is medium. They reportedly said that without family support they find it difficult to manage their standard of living in old age.

Changing Financial Needs & Rights of Older people

- When it was attempted to assess changing financial needs in old age, it was found that approx. 3/4th elderly (71.86%) older people need more money to meet their expenses.
- Only 28.14% older people said that they don't need more money for their needs and requirements.

Level of financial dependence of older people on younger family members

- On compilation of data collected from 15000 sample respondents, they were categorized in to three major categories – High income group elderly, Middle Income Group elderly and Low Income Group elderly.
- Most elderly i.e. 35.7% elderly accepted that they are highly dependent on their younger family members. While 29.8% elderly said that their level of dependence is medium.



Other Emerging Needs of Older people of India

Social & Financial Empowerment through Skill Training

- As indicated by the analysis of feedback compiled, 93.37% elderly respondents were digitally illiterate. Percentage of such elderly was quite higher among elderly women and elderly men above (70+). Out of total 15000, 14006 elderly were not aware of computers.
- When asked about the need of digital literacy, more than a half (53.21% elderly) felt the need of computer training.

Changing Healthcare Related Needs & Rights of Older People

- 43.47% elderly respondents expressed their satisfaction over existing healthcare and health insurance schemes for older people.
- 29.95% elderly respondents were found dissatisfied with existing healthcare and health insurance schemes for older people.
- When respondents were asked about need of setting up shelters with medical facilities for old people, it was found that 62.52% elderly were positively inclined.

Changing Psychological and Related Needs & Rights of Older People

- As per the survey findings, it was found that almost every second old person (47.49% respondents) was suffering from loneliness, while 52.51% elderly respondents said that they are not suffering from loneliness.
- In urban areas 64.1% elderly (3205 elderly out of 5000 urban elderly) were found suffering from loneliness, whereas as in rural areas 39.19% elderly claimed that they are suffering from loneliness in old age.



Changing Legal Needs & Rights of Older People

- Every fourth older person was aware of elderly friendly legal provisions made over the years. Out of 15000 elderly 3624 i.e. 24.16% reportedly claimed that they have good awareness about legal provisions made in favour of older people.
- 28.58% respondents said that they have limited awareness while approximately a half respondents (47.26%) answered in negative when they were asked whether they are aware of elderly friendly legal provisions made in the country.

Awareness about Human Rights of older people in India

- 53.53% elderly respondents accepted that they had been mistreated in their old age, 34.39% elderly reported said that they have not faced mistreatment in old age ever,

while 12.07% elderly respondent preferred to remain neutral to this question due to their personal issues.

- In urban areas, approximately 2/3rd elderly respondents (65.22%), reportedly admitted that they were mistreated in old age, while in rural areas, 47.69% elderly respondents accepted that they had experienced mistreatment in old age.
- 63.92% elderly respondents reportedly accepted that they faced neglect in old age on various occasions.

Human Needs of Older People

- 30.1% elderly respondents said that there is a proper mechanism to protect human rights of older people in the country.
- 40.09% elderly respondents were found unaware of this mechanism.
- Further, 29.8% respondents failed to respond this question and they have no idea about this mechanism.

Study concludes that there is a need to create and spread awareness about fast changing needs & rights of older people, to educate and sensitise younger generations about issues concerning old age and to empower older people through various media. All this will help the society at large to understand the issues, learn from the past and plan for the future as well.

Representative Media reports pertaining to Agewell Study

- <http://www.tribuneindia.com/news/nation/43-elderly-deal-with-psychological-issues/445284.html>
- <http://www.livemint.com/Politics/g1bVF6quRKldSxL6HljnzI/43-of-elderly-Indians-are-facing-psychological-issues-stud.html>
- <http://www.livemint.com/Politics/OfSPzyHrrbQBkhVxLd7FXI/Social-status-of-elderly-hasnt-improved-in-past-15-years-r.html>
- <http://m.dailyhunt.in/news/india/english/deccan+chronicle-epaper-deccanch/most+elderly+in+india+suffer+from+psychological+problems+says+study-newsid-71117191>
- <http://indianexpress.com/article/lifestyle/life-style/study-says-43-percent-elderly-people-face-psychological-problems-in-india-4775472/>
- <https://techfactslive.com/in-india-43-elderly-people-are-suffering-from-psychological-problems-study/36859/>
- <https://www.newsonelace.com/21711121701/india-study-elderly-psychological-problems>
- <http://www.theindiapost.com/latest-news/43-elderly-deal-with-psychological-issues/>
- <http://www.siasat.com/news/43-elderly-india-face-psychological-problems-study-1218571/>
- https://article.wn.com/view/2017/08/01/43_elderly_in_India_face_psychological_problems_Study/
- <https://ferretbuzz.com/43-elderly-in-india-face-psychological-problems-study/>
- <https://pressclubofindia.co.in/study-says-43-per-cent-elderly-people-face-psychological-problems-in-india/>
- <http://www.asianage.com/metros/delhi/290717/45-per-cent-elderly-say-family-members-dont-care-for-their-needs-study.html>
- <https://thewire.in/162494/india-elderly-population-distress/>

- <http://www.indian24news.com/lifestyle/no-country-for-old-one-in-two-elderly-people-lonely-reveals-a-study/278733-news>
- <http://www.drugtodayonline.com/medical-news/nation/5744-71-elderly-in-india-face-health-problems-agewell-survey.html>
- <http://www.tkbsen.in/2017/07/43-per-cent-elderly-in-india-face-psychological-problems-study/>
- <http://indianexpress.com/article/lifestyle/health/43-elderly-in-india-face-psychological-problems-study-4776267/http://www.livemint.com/Politics/g1bVF6quRKldSxL6HljnZl/43-of-elderly-Indians-are-facing-psychological-issues-stud.html>
- <http://www.pressreader.com/india/the-asian-age/20170729/282329680013447>
- <http://ngoignite.com/news/ngo-urges-center-focus-elderly-schemes/>

International Human Rights Day (10th December 2017)

In India, older persons are hardly aware of their human rights and this is the major cause of violation of their human rights, mostly within the four walls of their homes. It was revealed from a study carried out on Human Rights of Older Persons in India by Agewell Foundation, a non-government organization, working for the welfare and empowerment of older persons across India since 1999.

While the world will be celebrating **International Human Rights Day on 10th December 2017**,

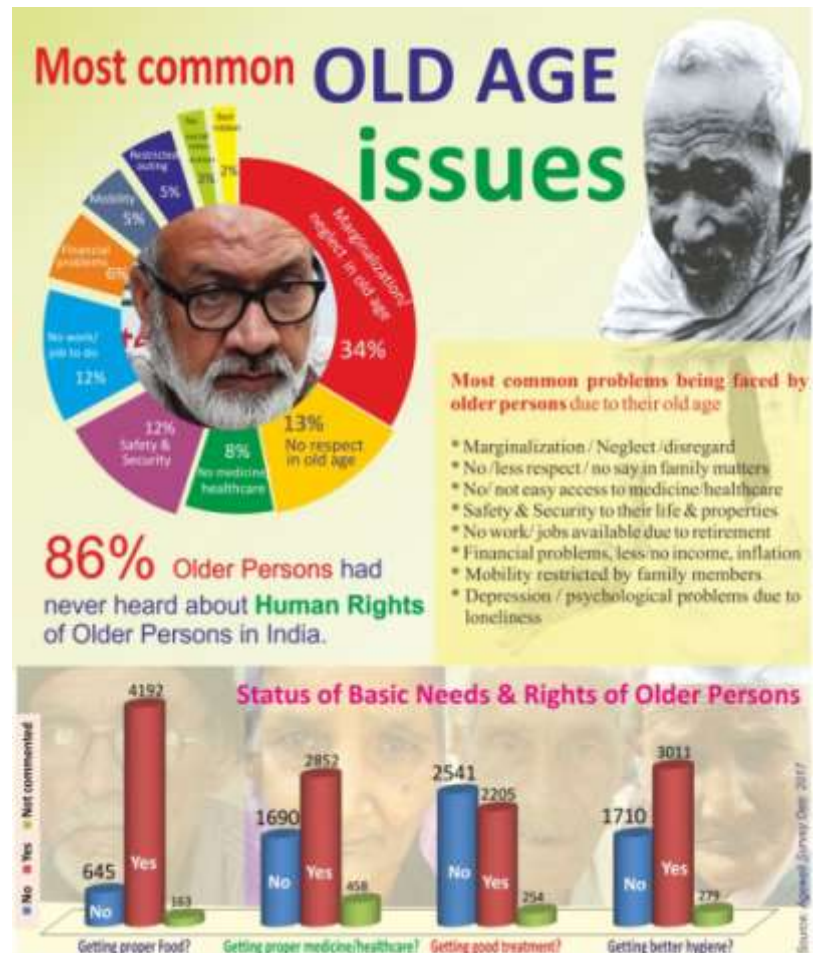
unfortunately very little focus is given to Human Rights of Older Persons in India. Agewell Foundation has been advocating for basic human rights over the years through research to understand / assess the status of older persons. To coincide with **Human Rights Day** Agewell Foundation has interacted and surveyed over 5000 older persons (60+) through its volunteers spread across the country and attempted to assess the current status of human rights of older person recently.



Major survey findings include;

- **85.9% older persons had never heard about Human Rights of Older Persons.** Only 14.1% older persons said that they know or about heard about it.

- **Over 23.3% older persons were found living in inhuman conditions** or (in other words) facing violation of their human rights in old age.
- **Every 8th elderly i.e. 12.9% older persons revealed that they are not getting proper food in old age.**
- **Approx. every third older person in the country is not getting proper medicine/health care in old age.** Only 68.8% older persons have access to necessary medicines, health care and medical facilities
- **Every second older person is not getting due respect or good treatment from his/her family member/society.** 48.6% elderly are not being respected by their family members/ relatives and society.
- **47.4% older persons were discriminated because of their Age,** they accepted that due to their age they were humiliated occasionally or treated disrespectfully.
- **Popularity of nuclear/small families was found to be main reason of violation of human rights of older persons as 75.5% of older persons reportedly living in so good conditions were living alone or are from small/nuclear families.**
- **Voilation of Human Rights of older persons is higher in urban setings in comparision to villages.** 65% older persons living in urban areas in comparison to 57% rural elderly reported that they had to go through critical phase in their life or have to live in abject situations due to violation of their basic human rights in old age.



Most common problems being faced by older persons due to their old age

- Marginalization / disregard
- No /less respect / no say in family matters
- No/ not easy access to medicine/healthcare
- Safety & Security to their life & properties
- No work/ jobs available due to retirement
- Financial problems, less/no income, inflation
- Mobility restricted by family members
- Depression / psychological problems due to loneliness

On analysis of the data compiled, it was observed that cases of violation of human rights of elderly population are on the rise. The popularity of small/nuclear family system, lack of

intergenerational interaction, less social interaction of older persons, age discrimination, non-existence of an inclusive social security system in the country, etc. are among the most important reasons of miserable condition of older persons.

Representative Media reports pertaining to Agewell Study

- <http://onlinepaper.asianage.com/articledetailpage.aspx?id=9635728>
- <http://www.financialexpress.com/india-news/senior-citizens-in-india-hardly-aware-of-their-rights-says-agewell-study/966520/>
- <http://www.livemint.com/Politics/6neFrXLGmc5r9C7fU5PK9I/Every-fourth-elderly-person-living-in-inhuman-condition-Sur.html>
- <http://www.thehindu.com/news/cities/Delhi/older-persons-hardly-aware-of-their-rights/article21387372.ece>
- <https://www.indiatimes.com/news/india/almost-86-of-senior-citizens-are-unaware-of-human-rights-situation-worse-in-urban-areas-335401.html>
- <https://www.amarujala.com/india-news/86-of-senior-citizens-unaware-of-human-rights>
- <https://newzhook.com/story/15187>
- <https://timesofindia.indiatimes.com/city/delhi/86-of-senior-citizens-unaware-of-human-rights/articleshow/62013680.cms>
- <http://www.ibtimes.co.in/86-senior-citizens-unaware-human-rights-video-752728>
- <http://capitalkhabar.in/index.php/news/quick-news/4678-study-finds-86-of-senior-citizens-unaware-of-human-rights>
- <http://m.deccanherald.com/?name=http://www.deccanherald.com/content/647553/elderly-india-feel-neglected-survey.html>

Digital Illiteracy Among Older Persons

To make people empowered while engaging them in the mainstream of the national development, the government has recognized digital literacy as a powerful tool to address various issues.

It has been observed that younger generations are well-versed with modern IT and communication gadgets, but for millions of older people, who have never seen / used computers / laptops, tablets and smart phones, it's a very tough task to learn soft skills in old age. Due to fast paced modern lifestyle, ever-widening generation gap older people are always forced to remain at the receiving end.

In view of changed socio-economic scenario and ever-widening generation gap, Agewell Foundation recently conducted a survey to assess the impact of changed environment on the lives of older persons. Over 5000 old people were interviewed by Agewell volunteers in Delhi-NCR during August-September 2017. Salient finding of the survey are as under;



- Approx. 85.8% respondents were found to be digitally and computer illiterate (76.5% elderly men & 95% elderly women).
- Approx. 74.9% digitally illiterate respondents said that lack of computer skills and digital illiteracy is affecting their life in old age adversely.
- 82.4% digitally illiterate respondents reportedly claimed that they consider themselves as marginalized and under-privileged lot of society in new settings, which is governed by modern IT and internet.
- 85% respondents grumbled that their younger family members avoid communicating with them due to their relatively more demanding lifestyle and inability of older family members to understand the modern digital language of communication.
- **69.8% elderly shown their interest in Digital financial literacy program (84.2% elderly men and 58.2% elderly women)**
- Approximately 51% respondents claimed that there are hardly any facilities where they can learn computer applications and get digital training. Another 44.6% claimed that they have no idea about that while just 4.5% admitted that they knew about some facilities where they can get digital training.

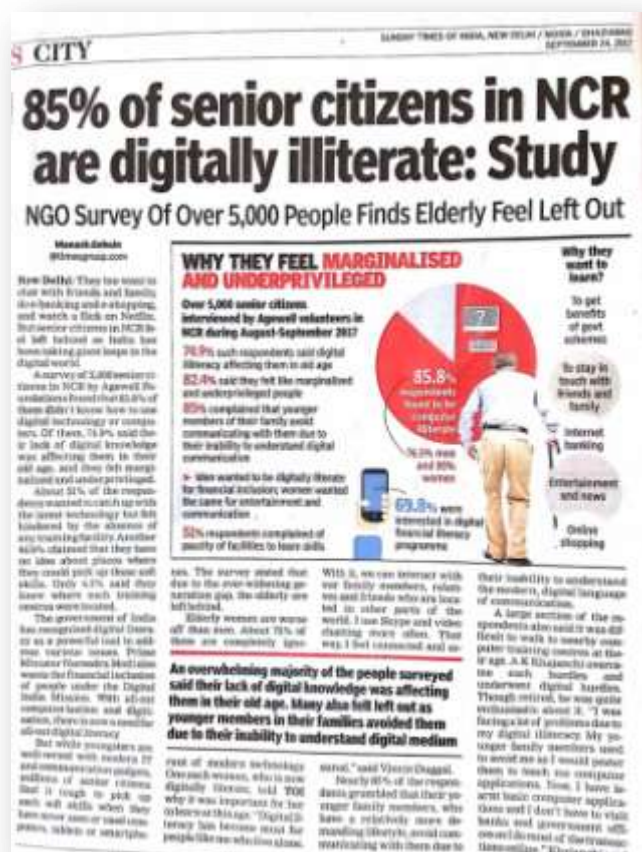
Why older people want to learn soft skills and internet?

- Getting benefits of govt. financial inclusion schemes
- Chatting with friends/relatives
- Internet banking
- Online payment of utility bills
- Getting gainful engagement
- Social Media like WhatsApp
- Online entertainment, songs, movies, TV programs, etc.
- Online shopping
- Surfing internet – websites / portals for useful tips
- Other usage like News updates

Study concludes that majority of older persons find themselves deprived and marginalized due to their computer and digital illiteracy as computer and internet is comparatively new phenomenon in our country. However, digitally illiterate older persons are keen to learn soft skills, despite their old age and keep them connected with the new world order, governed by internet and information technology.

Representative Media reports pertaining to Agewell Study

- <http://www.financialexpress.com/india-news/elderly-getting-increasingly-marginalised-due-to-digital-illiteracy-says-agewell-foundation-survey/868539/>
- <http://businessworld.in/article/Digital-Illiteracy-Marginalising-Elderly-Agewell-Foundation-Survey/27-09-2017-127086/>



- <http://economictimes.indiatimes.com/news/politics-and-nation/digital-illiteracy-marginalising-elderly-survey/articleshow/60855072.cms>
- http://www.business-standard.com/article/current-affairs/due-to-digital-illiteracy-elderly-getting-increasingly-marginalised-survey-117092700568_1.html
- <http://timesofindia.indiatimes.com/city/delhi/85-of-senior-citizens-in-ncr-are-digitally-illiterate-study/articleshow/60811671.cms>
- <http://www.thehindubusinessline.com/news/national/majority-of-elderly-in-delhincr-feel-excluded-from-indias-digital-literacy-drive/article9871310.ece>
- <http://epaperbeta.timesofindia.com/Article.aspx?eid=31808&articlexml=85-of-senior-citizens-in-NCR-are-digitally-24092017004029>
- <http://www.asianage.com/metros/delhi/240917/80-per-cent-elderly-in-delhi-ncr-digitally-illiterate-agewell-foundation.html>
- <http://indiatoday.intoday.in/story/digital-illiteracy-marginalising-elderly-survey/1/1056978.html>
- <https://www.outlookindia.com/newscroll/digital-illiteracy-marginalising-elderly-survey/1155481>
- http://www.ptinews.com/news/9106473_Digital-illiteracy-marginalising-elderly--Survey.html
- <https://www.bhaskar.com/news/UT-DEL-HMU-NEW-MAT-latest-new-delhi-news-041504-124857-NOR.html>
- <http://www.firstpost.com/tech/news-analysis/elderly-people-are-increasingly-getting-marginalised-due-to-digital-illiteracy-agewell-foundation-survey-4090087.html>
- http://thefirstmail.in/news/news-details/189009-digital_illiteracy_marginalising_elderly_survey#sthash.POFVFACM.dpbs
- <http://earthnews.in/2017/09/27/digital-illiteracy-marginalising-elderly-survey/>
- <https://neighbourhood-news.com/2017/09/25/majority-of-elderly-in-delhi-ncr-feel-excluded-from-indias-digital-literacy-drive/>
- http://www.trendingnews.co.in/go/2017092826_000001_1000481296
- <https://m.dailyhunt.in/news/india/english/business+world-epaper-bizworld/digital+illiteracy+marginalising+elderly+agewell+foundation+survey-newsid-73960751>

More details on Research Activities undertaken by Agewell Foundation can be seen at www.agewellfoundation.org

SHARE THE WARMTH CAMPAIGN: A WINTER INITIATIVE

Agewell Foundation conducted “Share the Warmth” campaign to ensure no needy & destitute old person is deprived of warmth in Delhi-NCR during the year. Agewell has been conducting this campaign since 2010. Earlier it was known as “Spread the Warmth” Campaign.

During the year 2017-18 the campaign was conducted from October 2017 to February 2018.. Agewell conducted the process of mobilizing donation & collection of old/used woolens from across Delhi & NCR & distribution of woolens amongst poor & needy older persons.

Agewell Foundation set up Collection Points at prominent locations,



posh colonies, Clubs, Residents Welfare Associations, Corporate offices as well as select schools (while sensitizing the younger generation towards their responsibilities towards senior citizens) across Delhi NCR. Hundreds of Agewell volunteers spread across Delhi & NCR dedicated their time & efforts to make this initiative a great success.

Under the campaign over 1.20 lac pieces of woollens, etc collected and distributed amongst over 80,000 destitute and older people through distributions camps set up by volunteers across Delhi-NCR.

Major supporters to the campaign were IMT Ghaziabad, FIIB, NCU, Rotary Southend Club,, Lokayata Art Gallary, Woolmark, Max India Foundation, India Habitat centre, Prefetti Van Melle, Olive Bar & Kitchen, Blessings Clinic, Autofit Pvt Ltd., etc.

Representative Media reports pertaining to Agewell Initiative

- <http://www.thehindu.com/todays-paper/tp-national/tp-newdelhi/older-population-most-affected-by-winter-survey/article22278679.ece>
- <http://www.asianage.com/metros/delhi/171217/senior-citizens-worst-affected-by-cold-wave.html>

HEALTHCARE EQUIPMENT DISTRIBUTION AMONG DESTITUTE ELDERLY (Slums of Delhi & NCR)

Agewell Foundation has been conducting healthcare equipment distribution campaigns to provide medical accessories to destitute elderly in Slums of Delhi & NCR for 6 years. During the year under review, Agewell volunteers identified over 6500 destitute & elderly as prospective beneficiary under the project.

Agewell volunteers organized camps in various localities as per the convenience of the beneficiaries in coordination with local volunteers and distributed free healthcare equipment to destitute elderly.

Healthcare equipment distributed among the needy persons;

- Wheelchairs,
- Walkers,
- Walking sticks,
- Adult Diapers,
- Medicines,
- Bed Pans
- Woollens



Agewell Foundation has distributed over 2950 Wheelchairs, more than 3100 Walkers, 68000+ packets of Adult Diapers, 650+ walking sticks to destitute elderly across Delhi/NCR under Free Healthcare Equipment Distribution Camps during the year 2017-2018.

Distribution of Wheelchairs and Adult Diapers among destitute elderly campaign was also supported by various PSUs and corporates like Oil & Natural Gas Corporation, Mercer Consulting, Ferolite Jointings, Hilite Industries, Omax Auto, etc.

FREE FOOD PACKETS DISTRIBUTION AMONG DESTITUTE ELDERLY (In Slums of Delhi & NCR)

Agewell Foundation has initiated Free Food Packets Distribution campaign to provide food ration to destitute elderly in Slums of Delhi & NCR. During the year under review, Agewell volunteers identified over 3000 destitute & elderly as prospective beneficiary under the project. Agewell volunteers organized camps in various localities as per the convenience of the beneficiaries in coordination with local volunteers and distributed free food packets (containing Rice, Pulses, Edible Oil, Sugar, Masale, Tea, etc.) to destitute older persons living in BPL (below poverty line) families.

Agewell Foundation has distributed over 1450 Food packets among destitute elderly across Delhi/NCR under the project during the year 2017-18.

Under this program, distribution of Food Packets project titled as Enable Elderly was also initiated with support from Artemis Hospitals during the year.



DIGITAL LITERACY PROGRAM FOR OLDER PERSONS (In Delhi & NCR)

With increasing role of modern communication and information technology in day-to-day's life, digitally illiterates (particularly 55+) find themselves totally lost and find it difficult to remain in mainstream. In view of gravity of the situation, there is an urgent need to bridge the knowledge and intergenerational gap in the society.

Agewell Foundation has been conducting Digital Literacy Program for Old People since April 2017 in Delhi-NCR to empower them and make them computer literate, so that they can adjust themselves in modern fast paced life and lead a more comfortable and respectable life in old age. The program is bringing a qualitative change in the lives of elderly and helping in bridging the generation gap and bringing generations together.



The program was sponsored by **Oracle** during the year 2017-18. So far over 15400 digitally illiterate older persons have been benefitted under the program.

AGEWELL SQUALOR TO SCHOLAR PROJECT (For Supporting School Education Of Children Living In Slums)

During the year 2017-18, Agewell Foundation has continued Agewell Squalor to Scholar Project with the objective to support school education of children belonging to poor families living in slum clusters of Faridabad in the state of Haryana with support from Squalor to Scholar Inc., USA.

Under the project the Foundation is supporting expenses like school fees, uniforms, books and stationery, tuition, transportation expenses, medicines, etc. of children from disadvantaged families. The program is being monitored and coordinated by experienced and retired older persons.



Under the project 200+ children have been supported so far.

AGEWELL EMPLOYMENT EXCHANGE FOR OLDER PERSONS

It is an Intergenerational Initiative, as a gainful engagement for retired old persons to provide community involvement and to pursue opportunities for complete development of their potential. Under the project the Foundation has also implemented Home Tutors & Easy Accounts scheme (Eklavya) in Delhi.

Agewell Employment Exchange for Older Persons had received over 2750 calls/visits from older persons during the year 2017-18. Responses received from older persons were further categorised as per the following;

- Administration/Secretarial / Consultancy/Counselling /Accounts / Teaching/Tuition /Research/ training / Others

Media reports pertaining to Agewell Initiative

- <http://www.univarta.com/elderly-people-looking-for-work/features/news/926544.html>
- http://www.dnahindi.com/NewsDetail.aspx?NewsId=8455_157C_5500_2107



AGEWELL FAMILY MEMBERSHIP DRIVE (For Older Persons)

Agewell Family Membership Scheme aims at providing family support to those Older Persons, who are living alone in Delhi. The Foundation has a team of trained counsellors.

Trained counsellors of Agewell Foundation provide following services as and when required by Agewell Family Members;

- A companion who will spend time with them, heal the loneliness as they grow even older
- Medical support in the form of consultations, medicines and people on whom they can depend in case of an emergency
- Someone who will look after their security concerns and protect their property
- Expert guidance in legal and financial matters
- General assistance such as paying their bills on time, being their escort & taking care of their chores

AGEWELL – VOLUNTEERS / SOCIAL WORKERS LOCAL NETWORK

Agewell Foundation has a local network of volunteers / social workers from all walks of the life. The network provides its services to older persons in and around Delhi. Agewell volunteers are available for counselling services for general, medical, legal and financial problems; for interaction with Older Persons; for companionship for Older Persons, living alone. Volunteers registered with Agewell include well-educated people, retired persons, working people, social workers, college students etc.



NATIONWIDE VOLUNTARY ACTION NETWORK

Presently Aadhar has been conducting successfully the following activities in the country;

Looking after the Grievances of Older Persons

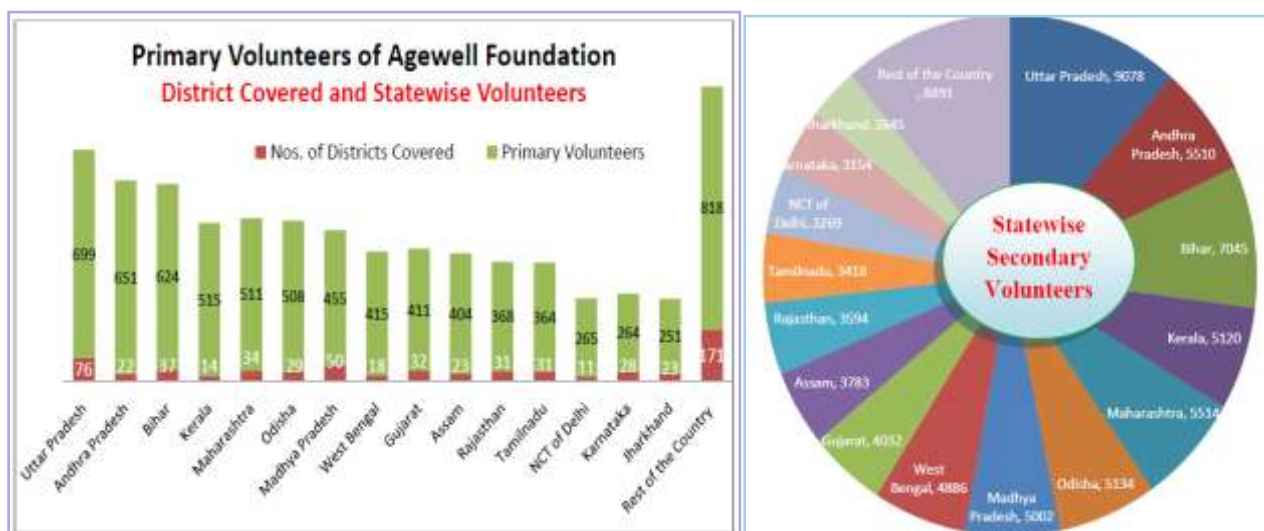
Representations received by nationwide network of Volunteers/Associates

(During the period from 1st April 2017 to 31st March 2018)

Sl	Category of representations received from older persons and others	Nos. of Visits/ Letters/ Calls
1.	Social problems / Family related Problems	188457
2.	Financial (Pension, Investment, etc.)	101458
3.	Medical/Health related problems	115548
4.	Legal / Property related Problems	98457
5.	Residential, Old Age Homes	88749
6.	General Information, etc.	154045
	Total	746714

Nationwide District-level Voluntary Action Network

Agewell Volunteers include social activists, retired people, professionals, students, working people, etc. who are socially committed. As on 31st March 2018, over 7500 Primary Agewell Volunteers & over 80000 Secondary volunteers spread across 640 districts of the country were successfully working voluntarily for the welfare of older persons locally.



AGEWELL - SHARE A SMILE WITH YOUR ELDERS: A SCHOOL CONTACT PROGRAMME

Agewell Foundation has embarked upon an ambitious social contact programme of reaching out to over half a million school children in Delhi in a bid to set off a feeling of acceptance and affection for the elders. Children without grandparents will be encouraged to meet up with and share a little cheer with the elderly persons in their neighbourhood. The programme will involve the school authorities, teachers and parents as well via the children.

Children could set an example to their parents by their behaviour and eventually bring them closer not just to the elders of their family but to the elders of society in general.

UNITED NATIONS / INTERNATIONAL DEVELOPMENTS During The Year

United Nations - Eighth Session of the Open-ended Working Group on Ageing, 5-7 July 2017, New York, USA

Agewell Foundation was invited by the NGO branch of United Nations Department of Economic & Social Affairs to participate in the 8th working Session during 5-7 July 2017.

Agewell Foundation submitted Study reports and representative documents for this conference which is also uploaded to the conference website.



Economic and Social Commission for Asia and the Pacific Preparatory Regional Expert Meeting

Mr. Himanshu Rath, Chairman, Agewell Foundation has participated in Third Regional Review of the Madrid International Plan of Action on Ageing Bangkok, 14-15 June 2017.



**Special MIPAA Edition of the International Journal of Ageing in Developing Countries: Submission of Full Paper By Agewell Foundation
During November, 2017**

ABSTRACT OF THE SUBMISSION: Changing Needs & Rights of Older People in India during Past 15 Years

With fast changing socio-economic and demographic scenario, living conditions of the old people all across the country have changed dramatically over the past 1½ decade. With rising numbers and lifespan, not only their needs have increased remarkably, their rights also started rising upward. In India Elderly population (60+) jumped approx. 40% during the past 15 years, while India's overall population growth was approx. 17%. Today older people consist approx. 9% of total Indian population and it is projected to reach over 20% by 2050.

In India, majority of Older People still have at least one chronic disease such as asthma, angina, arthritis, depression, or diabetes. The aging of India's population is leading to increases in the prevalence of chronic conditions such as diabetes and hypertension. India's health insurance scheme for the poor only covers those aged 65 and younger, leaving India's elderly population particularly vulnerable. There seems a wide disparity in access to health care for older people who are poor or live in rural areas. Despite India's recent rapid economic growth during the past 15 years, the living conditions of a majority of older Indians remain poor.

During the past 15 years, demographic and socio-economic scenario has changed remarkably, especially in terms of population of Older People and old age support system. Despite significant elderly population, elder-friendly environment is hardly seen in the country. Resultantly majority of older people are confined to remain marginalized, isolated and neglected as well. Fast changing socio-economic scenario has changed living conditions of the old people dramatically, which forced them to cope with new socio-economic settings. To get rid of social marginalization, loneliness, isolation and even neglect older people are struggling to change their way of living and thinking.

During the past 1½ decade, Government has formulated several well-intentioned policies and laws but there is no effective implementation mechanism and most of the policies and provisions are on paper only. In changed circumstances, financial needs have also taken centre stage in the lives of older people of India. There is an urgent need of creating gainful engagement opportunities for older people at all levels, so that their active participation in the society, their dignity in old age and health well being could be ensured.

Over the years, cases of elder abuse and crime against elderly increased manifold, despite the fact that older people hardly come out to speak against wrongdoers, primarily their family members and report incidences of mistreatment, harassment and even violence against them. Strengthening and protecting human rights of older people has also emerged as their major need now.

On occasion of completion of 15 years of Madrid International Plan of Action on Ageing (MIPAA) 2002, Agewell survey indicates that according to approx. 46% elderly respondents' social, healthcare and financial status of older people in India deteriorated during the past 15 years.

RECOGNITION

INTERNATIONAL

- **Special Consultative Status** with ECOSOC at **United Nations** since **2011**
- **Association with United Nations DPI-NGO (Department of Public Information – Non-Government Organizations)**
- International association & alliance with **Ford Foundation, Global Action on Ageing, Association of American Retired People (AARP), USA, etc.**

NATIONAL

National CSR Hub

- Empanelled by **Tata Institute of Social Sciences (TISS)** in **National CSR Hub** under the categories of Elderly, Research, Advocacy and Support Services.

Planning Commission, Govt. of India

- Member of Steering Committee & Working Group of XIIth Five-Year-Plan, Planning Commission, Govt. of India
- Member of the working group on Reforming the Social Deviants and Caring the Other Disadvantaged for XIth and Xth Five-year-plans

Government of India

- Represented Indian delegation to 2nd World Assembly on Ageing, Madrid, Spain in 2002
- To represent Indian delegation to international Workshop on Ageing, Tokyo in 2000

Ministry of Social Justice & Empowerment

- Commissioned as the Secretariat of National Council for Older Persons in 1999
- Member of the Consultative group on Social Justice & Empowerment

Ministry of Human Resource Development, Govt. of India.

- Member of Council of National Literacy Mission Authority

STATE LEVEL

Department of Social Welfare, Govt. of NCT of Delhi

- Member of State Level Committee for Senior Citizens
- Member of Draft Committee for State Policy on senior citizens

NON-GOVERNMENT SECTOR

- Finalist of Marico Innovation Awards, 2014
- Finalist of Times of India Social Impact Awards, 2012
- Awarded with Shri Chunnilal Jindal Memorial Trust Award for Social Service in 2012
- Represented NGOs working for the welfare of older persons at Aamir Khan's TV Serial on Social issues "**Satyamev Jayate**"
- Awarded with Vijaya Gujaral Award in 2001 for outstanding contribution for extending a helping hand to the senior citizens and their families

FINANCIALS**Auditor's Report**

A.K. NAIR & CO.
CHARTERED ACCOUNTANTS

C-144, SARVODAYA ENCLAVE,
NEW DELHI-110017,
Tel. (011) 26528099, 26968617 41829162-63,
Fax. (011) 41829164,
Email: arvinnair@yahoo.com

AUDIT REPORT**FORM NO.10 B**

We have examined the Balance Sheet of **Agewell Foundation** as at 31st March, 2018 and the Income & Expenditure Account for the year ended on that date which are in agreement with the books of accounts maintained by the said Trust.

We have obtained all the information and explanations which to the best of our knowledge and belief were necessary for the purposes of our audit. In our opinion, proper books of accounts have been kept by the Trust so far as appears from our examination of the books.

In our opinion and to the best of our information and according to the information given to us, the said accounts give a true and fair view:

- i) in the case of the Balance Sheet of the state of affairs of the above named Trust as at 31st March, 2018 and
- ii) in the case of the Income & Expenditure Account of the Excess of the Expenditure over Income of its accounting year ended on 31st March, 2018.

The prescribed Annexures are annexed hereto.

Place: New Delhi
Date: 05.07.2018



For A.K.Nair & Co.
Chartered Accountants
FRN: 011075N

[A.K.Nair]
Partner
M. No 84690

Balance Sheet

Agewell Foundation
 [Regd.No.DIT [E]-99-2000-A-1154/99/102]
Balance Sheet as at 31.03.2018

	Schedule	As At 31.03.18 (Rs.)
Sources of Funds		
Trust Fund	1	3,077,485
Non-Current Liabilities	2	772,234
		<u>3,849,721</u>
Utilisation of Funds		
Fixed Assets	3	2,390,502
Current Assets	4	2,551,870
Less : Current Liabilities & Provisions	5	<u>1,092,651</u>
Net Current Assets		<u>1,459,219</u>
		<u>3,849,721</u>

Schedule 1-4 form an integral part of this Balance Sheet
 As per report of evendate attached

FOR A.K. NAIR & CO.
 CHARTERED ACCOUNTANTS
 FRN: 011075N

A.K.NAIR
 PARTNER
 M.No : 84690

PLACE : New Delhi
 Date : 05-07-2018



For Agewell Foundation

For Agewell Foundation

Himanshu Rath

Trustee

Chairman

Income and Expenditure Account

Agewell Foundation

[Regd.No.DIT [E]-99-2000-A-1154/99/102]

Income & Expenditure account for the year ended 31st March, 2018

	Schedule	2017-18
Income	6	
Donation		2,744,430
Grant		7,888,869
Donation in kind		10,254,500
Interest Income		95,082
Other Income		602
Total		<u><u>20,983,483</u></u>
Less: Transfer to reserve fund to the extent permitted		<u>426,017</u>
Donation in Cash		<u><u>20,557,466</u></u>
		<u><u>20,557,466</u></u>
Expenditure		
Project Expenses	7	18,478,065
Administrative Expenses	8	1,490,968
		<u><u>19,969,033</u></u>
Excess of Income Over Expenditure		588,433
Amount transferred to reserve fund		588,433

Schedule 5-8 form an integral part of this Income & Expenditure Account
As per report of even date attached

FOR A.K. NAIR & CO.
CHARTERED ACCOUNTANTS
FRN 011075N

A.K. NAIR
PARTNER
M.No : 84690

PLACE : New Delhi
7/5/2018



For Agewell Foundation

For Agewell Foundation

Himanshu Rath
Chairman

Trustee



Agewell Foundation

(In **Special Consultative Status** with the ECOSOC at **United Nations** since 2011)

-Associated NGO Status with **UN-DPI**-

M-8A, Lajpat Nagar-II
New Delhi-110024, India
+9111-29836486, 29840484
agewellfoundation@gmail.com
www.agewellfoundation.org
<https://www.facebook.com/AgewellFoundation/>

